



2020 Global



TapRoot® Summit

Horseshoe Bay, Texas March 9 - March 13, 2020
(Near Austin, TX)

CELEBRATING 32 YEARS OF TapRoot®



Frank Abagnale Jr: Catch Me If You Can



Marcus Miller



Don McMillan



Jim Wetherbee



Mark Paradies

Summit Week Schedule Pre-Summit

Monday - Tuesday, March 9 - 10, 2020

Ten 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & discussions

TapRoot® Summit

Wednesday - Friday, March 11 - 13, 2020

Keynote speakers, breakout sessions, networking, reception, & TapRoot® Advisory Board meeting

Wednesday, March 11

- Will Discipline & Criminalization Stop Accidents? - Marcus Miller
- Breakout Sessions
- Technically Funny - Don McMillan
- Reception . . . Music, fun, networking

Thursday, March 12

- How to Convince Senior Management to Change - Jim Wetherbee
- Breakout Sessions
- Lives Saved & Performance Improved - Mark Paradies

Friday, March 13

- Roadmap to Success
- Catch Me If You Can (The Real Story) - Frank Abagnale

How Can the Summit Help?

Maximize improvement on any budget, in any industry. Discuss best practices with the best of the best from around the world. Learn about finding causal factors, alternatives to discipline, leading with emotional intelligence, and much more.

Visit our website to learn more!

www.taproot.com/summit/

BEST PRACTICE TRACKS & SESSIONS

Becoming A Better Certified Instructor

- TapRoot® User Best Practices
- Using Causal Factors Worksheet
- What Has TapRoot® Done For Weatherford?
- Instructor Recertification
- Get Connected - TapRoot® Mobile App
- Successful TapRoot® Implementation
- Techniques To Become A Better Instructor



Improving Investigations

- How to Improve Your Investigations
- Using Causal Factors Worksheets
- Leveraging the TapRoot® Software & App for Investigations
- TapRoot® Users Share Success Stories
- CHAP Workshop
- Becoming A Better Investigator
- Where Does Discipline Fit In?

Improving Human Performance

- Human Performance
- What's Stopping Human Error All About?
- Automation & Awareness
- Lessons Learned From Space
- Improving Your Manufacturing Process
- CHAP Workshop
- Where Does Discipline Fit In Investigations?

Achieving Excellence & Reliability

- Management Best Practices
- Convincing Management - How Much Does It Cost?
- What Has TapRoot® Done For Weatherford?
- TapRoot® Users' Success Stories
- Improving Your Manufacturing Process
- Using TapRoot® to Improve Meeting Efficiency & Minimize Meeting Waste
- Lessons Learned & Sharing Results

Work/Life Balance

- Live Your Core Values
- A Strange Way to Live
- Leading With Emotional Intelligence
- Lessons Learned From Space
- Leveraging Your Nonverbal Communication at Work
- Using TapRoot® to Improve Meeting Effectiveness & Minimize Meeting Waste
- Workplace Strategies For Mental Health



Register and Start Planning Today!

<https://summit.taproot.com/register>

Safety & Managing Risk

- TapRoot® User Best Practices
- Using TapRoot® to Conform to ISO Management System Requirements
- What Has TapRoot® Done For Weatherford?
- Lessons Learned From Space
- Eliminating Failing Fixes - How to Measure & Improve Corrective Action Effectiveness
- What Does A Good Safety Meeting Look Like?
- Lessons Learned & Sharing Results



CUSTOM EXPERIENCE

Want to mix and match sessions from multiple tracks? No problem! We want you to be able to customize your Summit experience to make the most of your time. Register for the sessions that interest you, learn best practices from industry experts, and help solve your company's biggest challenges.

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2-Day Pre-Summit Courses

Equifactor® Equipment Troubleshoot & RCA

The new Equifactor® & TapRoot® course is designed to help you troubleshoot equipment problems, & learn how to fix the root causes of equipment failures. Receive hands-on training from equipment reliability expert Ken Reed. This course is specifically focused on Heinz Bloch troubleshooting best practices column.

Using “What If” & TapRoot® for Hazard Assessment

While attending this 2-Day course, learn to use TapRoot® in your hazard assessment efforts. Create action plans using TapRoot® materials such as SnapCharT®. Map out actions & all the conditions necessary for successful management change. Practice using Safeguard analysis to generate thought-provoking questions essential to facilitate a What-If team analysis.



Mistake-Proofing & Effective Corrective Actions

This workshop explores the common types of work process & tool design flaws that contribute to an incident. Learn from Kevin McManus, an Alumni Examiner for the Malcolm Baldrige National Performance Excellence Award. Write effective & sustainable corrective & preventable actions while becoming proactive & grasp how to “mistake-proof” your workplace.

TapRoot® Software Implementation & App

During this 2-Day course, you will go through an intensive review of the TapRoot® VI Software. Whether you are a Systems Administrator or a TapRoot® User, you will learn how to administer the TapRoot® capabilities built into this amazing software. Become a TapRoot® software powerhouse!

TapRoot® RCA Course

Our 2-Day training course teaches you the systematic process of finding & fixing the real root cause. You will learn how to investigate precursor incidents using TapRoot®. Our course trains you how to use the TapRoot® tools effectively by using real-world examples & hands-on training.

TapRoot® Evidence Collection & Interviewing

Solid evidence collection methods are critical to finding the true root cause of incidents. Learn how to collect & retain evidence effectively. Master the skills needed to conduct an investigative interview while building rapport. Also, learn how to understand nonverbal cues & decode them during an interview.

TapRoot® RCA for Patient Safety Improvement

Understand how to use TapRoot® to find the root cause of patient safety incidents. Replace ineffective healthcare root cause techniques by applying the proven TapRoot® root cause system. Learn how to stop needless deaths & improve hospital financials by reducing mistakes that result in litigation cost. Increase efficiencies in operations while protecting patients & staff.

Risk Management & Opportunity Based Thinking

Are you frustrated with your current risk assessment outcomes? Our Risk Management course covers the core Best Practices that have made facilitation & participation in risk assessments as accurate & reliable as possible. If you are interested in advancing the quality in all of your ALL risk domains, but particularly HSEQ, then attend this course.



TapRoot® Analyzing & Fixing Safety Culture Issues

Understand why it is good for business when you improve your safety culture, the importance of a strong safety culture, & what some organizations are doing to strengthen their safety culture. Find out how a healthy safety culture can reduce incidents in your workplace. You will also use proven culture analysis tools combined with TapRoot® to develop effective fixes.



Stopping Human Error

Our new course will teach you how to find & fix the causes of human error before an accident occurs. Learn how to develop your human performance plan. Determine which human performance tools are based on scientific research & which ones aren't.

REGISTRATION & DETAILS



TRAVEL PLANNING

Summit Location:

Horseshoe Bay Resort in Horseshoe Bay, TX - Just outside Austin in the Texas Hill Country

Hotel:

Horseshoe Bay Resort

Visit taproot.com/summit/ for more details about location & course information.



ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the TapRoot® Summit will be worth every effort you make to get here. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

CERTIFIED INSTRUCTOR STATUS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and you will receive the latest 2-Day TapRoot® course material.

Networking at the Summit Reception

Rock musician Carl Dixon will be joining us again at the Wednesday evening Summit Reception to celebrate 32 years of saving peoples' lives. Along with great music, we'll enjoy delicious hors d'oeuvres while networking with familiar and new colleagues. Of course, the Summit Reception is free to attendees and one guest.



PRICING & DISCOUNTS

Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
*1-2	\$1095	\$1425	\$2320
*3-9	\$995	\$1325	\$2120
*10+	\$895	\$1225	\$1920

* Must register all attendees at the same time on the same invoice to receive multi-attendee discounts.



Register with a group

Save up to \$600

Multi-attendee Discount



TapRoot® Summit



Register and start planning today to qualify for our Early Bird Registration! You have until January 1, 2020, to enter into our Early Bird Drawing. The winner will be announced Wednesday, March 11, 2020, at 8:00 am during our Kickoff Session (you must be present to win).

Visit our website for more information.

www.taproot.com/summit/

Global Summit Week **Pre-Summit Courses**
Quality **Corrective Actions**
Human Factors
Networking **Austin, TX**
Horseshoe Bay Resort
 **TapRoot®**
ROOT CAUSE ANALYSIS
Equifactor®
Asset Optimization
Investigator
Reception Fun
Sharing Best Practices
Trending
Performance Excellence
Software
Interviewing
Procedures
Certified Instructor Recertification
Customizable Tracks
Group Discounts
ROI Guarantee
Root Cause Tree®
Safety

PAST COMMENTS

“The TapRoot® Summit is a wonderful opportunity to share best practices & hear how other companies successfully implement TapRoot®” - Jenette B.

“Presenters and topic at the Summit are very useful with lots of tangible takeaways.” - Nahla C.

“Well-organized. This was my first Summit, and from the start to the end was a great experience and great networking.” - Rich H.

“Great Summit. Loved the variety of information. I would tell people thinking about attending to do it!” - Dale H.

Join the Conversation
#taprootsummit

